



# JENNIFER STARKEY

SOFTWARE ENGINEER

## CONTACT

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## ABOUT ME

Before beginning my career in software engineering, I had a large focus in both retail and the food service industry. Coming from those environments, I learned early the importance of teamwork and communication. I was involved in web development early on by taking courses in high school and self learning afterwards. Through talking with people in the industry and exploring on my own, I discovered that software engineering is more than meets the eye and would combine my love of learning, software, and teamwork. Upon completing my time at NSS, I hope to become a better engineer and a better teammate.

## SKILLS

- ✓ JavaScript
- ✓ HTML
- ✓ CSS
- ✓ Git/GitHub
- ✓ React
- ✓ JSON Server
- ✓ C#
- ✓ HubSpot
- ✓ Blueday
- ✓ SQL
- ✓ Visual Studio
- ✓ Zoom
- ✓ Slack

## EDUCATION

- Nashville Software School | 2020
  - Software Development Certificate

## TECHNICAL EXPERIENCE

### Apprenticeship

Nashville Software School | 2020 - Present

- Simulate work-based learning environment through numerous group projects
- Apply knowledge of interpreting existing code
- Utilize Git and GitHub for version control

### Projects

#### Connect More

<https://github.com/jenniferstarkey/connectMore>

React-based application designed to help track your personal and workplace connections and follow up dates for each contact.

Technologies Used:

- React
- Javascript
- CSS
- React Component Libraries
- Git
- GitHub

#### Hallow-Tween Town

<https://github.com/nss-day-cohort-43/hallo-tween-town2>

A group project featuring a React-based application allowing a user to create tasks, articles, events, and post on a public message board. Personally contributed to the Articles and Friends pages of the application.

Technologies Used:

- React
- JavaScript
- CSS
- React Component Libraries
- Git
- GitHub

## PROFESSIONAL HISTORY

### Barista

Starbucks | 2019 - Present

- Provide excellent customer connections and assistance
- Maintain company standards when handling customer orders and follow sequencing patterns
- Follow health and safety guidelines
- Track inventory count for store orders

### Client Success Manager

JumpCrew | 2019-2020

- Managed client accounts and data
- Managed team calendar/appointments to meet sales goals using HubSpot
- Effectively utilized customer service web portal to track member status
- Created training materials and standards for new Client Success Managers

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## PROFESSIONAL HISTORY (CONT.)

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### Brand Operations Supervisor

Victoria's Secret | 2018 - 2019

- Lead team processing and replenishment
- Completed weekly ordering for store supplies
- Personally executed coaching model for associate coaching
- Participated and lead overall merchandising presentations of each brand using company tools
- Executed brand initiatives and strategies

### Bra Expert

Victoria's Secret | 2019 - 2019

- Tracked inventory and managed product launch dates and new product training
- Drove bra sales and supported associates in their knowledge of the Bra Journey
- Participated in bra sales goals with the manager and tracked individual and team performance using Blueday
- Demonstrated expert level product and fit knowledge to diagnose fit issues and build bra wardrobes

### Sales Associate

Victoria's Secret | 2016 - 2019

- Proactively engaged with customers
- Delivered friendly and efficient cashwrap experiences while meeting all company standards
- Maintained awareness of all sales and promotions to drive top line store sales results